



ASSOCIATION of TRAIN OPERATING COMPANIES

Important Notification - Withdrawal of old style Non Bar-coded Rail Warrants

As part of the ongoing automation of the warrant service, ticket issuing machines at stations are being upgraded to allow them to capture all warrant and transaction data. In order to do this various details must be captured using a barcode printed on each warrant.

As from **30th September 2010** stations will only be able to accept bar-coded warrants and therefore it is important that you identify any old style warrants in your possession. Please see below for an example of a bar-coded warrant.

Bar-coded warrants have been issued to all ordinary warrant account holders, when ordering further books, since August 2008 (October 2009 for season ticket warrants) and as customers should only order a six month supply at any one time you should by now only have the bar-coded warrants in your possession.

If however you have the old style non bar-coded warrants then please note that these will not be accepted after 30th September at which point they should be destroyed.

If you require further books for your account in time for the above mentioned date then please contact Bottomline Technologies at bteclientservices@bottomline.com and quote your rail account number. Please allow up to 10 working days for delivery. The normal book fee of £15 will be payable for each book ordered.

Please ensure that this message is passed on to all offices within your organisation that issue rail warrants.

Lee Grainger
Warrant Account Manager

TRAVEL WARRANT **RAIL WARRANT** ABC Ltd Any Street Any Town CB1 0ZH 03 00000

REP: Please supply M with Class of Travel First / Standard. (Delete as appropriate) Dates of Travel Warrant expires after

M Service/tickets No. of Adults (in words) Children (in words) Outwards Return OTHER SERVICES

Route between and via (if not used cross through) Authorized Signature

For rail industry use only below this line Receiving N.C. Issue Date C P First Ticket No.

234567 Warrant Number 03 00000 234567 B Doc. Type Account No. Warrant Number